Adult Social Care Dashboard

January 2019

Key to RAG (Red/ Amber/ Green) ratings applied to KPIs	
GREEN	Target has been achieved or exceeded
AMBER	Performance is behind target but within acceptable limits
RED	Performance is significantly behind target and is below an acceptable pre-defined minimum *

 * In future, when annual business plan targets are set, we will also publish the minimum acceptable level of performance for each indicator which will cause the KPI to be assessed as red when performance falls below this threshold

Adult Social Care Indicators

The key Adult Social Care indicators are listed in summary form below, with more detail in the following pages. A subset of these indicators feed into the Quarterly Monitoring Report, for Cabinet. This is clearly labelled on the summary and in the detail.

Some indicators are monthly indicators, some are annual, and this is clearly stated.

All information is as at the latest month wherever possible.

Indicator Description		DivMT Report	QPR	2017-18 Outturn	Current 2018-19 Target	Current Position	Data Period	RAG
1	Total number of people supported, by presenting need			38,433	N/A	38,053	Snapshot	N/A
2	Percentage of contacts resolved at source	Y	Y	77%	70%	77%	Month	GREEN
3	Referrals to Enablement	Y	Y	1,276	868	1,187	Month	GREEN
4	Clients still independent after enablement		Y	75%	60%	77%	Snapshot	GREEN
5	Delayed Transfers of Care - proportion that are social care		Y	29.4%	30%	21.9%	12M	GREEN
6	Total Delays per 100,000 population		Y		8.7	11.3	Month	RED
7	Admissions to permanent residential or nursing care for	Y	Y	137	130	137	Month	GREEN
8	Number of people aged 65+ in permanent residential care	Y	Y	2,214	2,049	2,188	Snapshot	AMBER
9	Number of people aged 65+ in permanent nursing care	Y	Y	1,094	1,057	1,103	Snapshot	AMBER
10	Number of people receiving homecare	Y	Y	4,202	4,395	4,257	Snapshot	GREEN
11	Number of people receiving direct payments	Y	Y	4,131	3,197	3,081	Snapshot	GREEN
12	Number of people with a learning disability in	Y	Y	1,097	994	1,034	Snapshot	AMBER
13	Number of people with a learning disability receiving a	Y	Y	3,011	N/A	2,822	Snapshot	N/A
14	Number of people with Mental health needs in residential care	Y	Y	308	294	303	Snapshot	AMBER
15	Number of people with Mental health needs receiving a community service	Y	Y	506	N/A	518	Snapshot	N/A
16.1	Number of Safeguarding concerns		Y	861	N/A	1,045	Month	
16.2	Number of Safeguarding enquiries		Y	466	N/A	478		N/A
16.3	Number of safeguarding consultations		Y	187	N/A	266		
16.4	Number of safeguarding closures		Y	344	N/A	472		
17	Number of DOLS applications		Y	413	470	510	Month	AMBER

1) Total Number of Supported People			**N/A**
Cabinet Member	Graham Gibbens	**Director**	Penny Southern
Portfolio	Adult Social Care	**Division**	OPPD DCALDMH
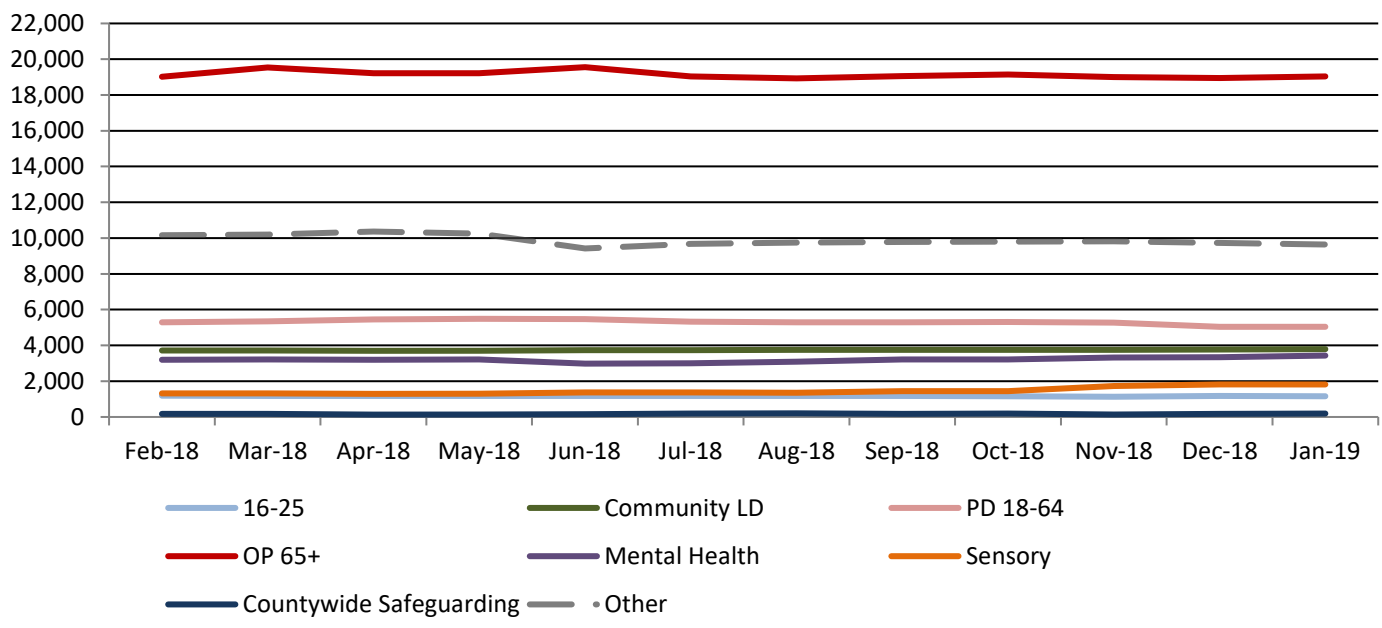
Data Notes

Data Source: County Caseload

Counts here are inclusive of all involvements, whether Key Worker or additional, and are of unique clients appearing on the relevant caseload. Where a client has an involvement with more than one business area, that client will be counted once against the business area and once in the total individual count; the total individual count is therefore likely to be lower than the sum of the individual areas.

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Total Individual Count	**38,260**	**38,433**	**38,655**	**38,653**	**37,716**	**37,306**	**37,346**	**37,701**	**37,833**	**38,053**	**38,053**	**38,309**
16-25	*1,190*	*1,179*	*1,168*	*1,168*	*1,182*	*1,182*	*1,181*	*1,178*	*1,156*	*1,130*	*1,167*	*1,161*
Community LD	*3,723*	*3,713*	*3,703*	*3,702*	*3,731*	*3,732*	*3,758*	*3,758*	*3,759*	*3,755*	*3,762*	*3,791*
PD 18-64	*5,288*	*5,348*	*5,461*	*5,488*	*5,470*	*5,335*	*5,295*	*5,284*	*5,308*	*5,270*	*5,040*	*5,041*
OP 65+	*19,019*	*19,547*	*19,219*	*19,220*	*19,555*	*19,034*	*18,929*	*19,056*	*19,153*	*18,999*	*18,942*	*19,044*
Mental Health	*3,197*	*3,215*	*3,194*	*3,215*	*2,982*	*3,008*	*3,087*	*3,218*	*3,221*	*3,315*	*3,336*	*3,432*
Sensory	*1,310*	*1,310*	*1,291*	*1,299*	*1,368*	*1,376*	*1,358*	*1,446*	*1,443*	*1,739*	*1,812*	*1,817*
Countywide Safeguarding	*171*	*171*	*132*	*144*	*154*	*197*	*204*	*176*	*187*	*136*	*166*	*198*
Other	*10,156*	*10,201*	*10,366*	*10,251*	*9,420*	*9,683*	*9,744*	*9,780*	*9,797*	*9,818*	*9,738*	*9,633*

Commentary

The Other business area includes Headquarters-aligned teams, such as Client Financial Affairs, Carer locality, etc. There is a large number of people who have an additional worker involvement recorded against an "Other" team but no Key Worker involvement - these are likely to result from clients having referrals closed incorrectly.

2) Percentage of Contacts resolved at source				GREEN
Cabinet Member	Graham Gibbens	**Director**	Anne Tidmarsh	
Portfolio	Adult Social Care	**Division**	Older People and Physical Disability	
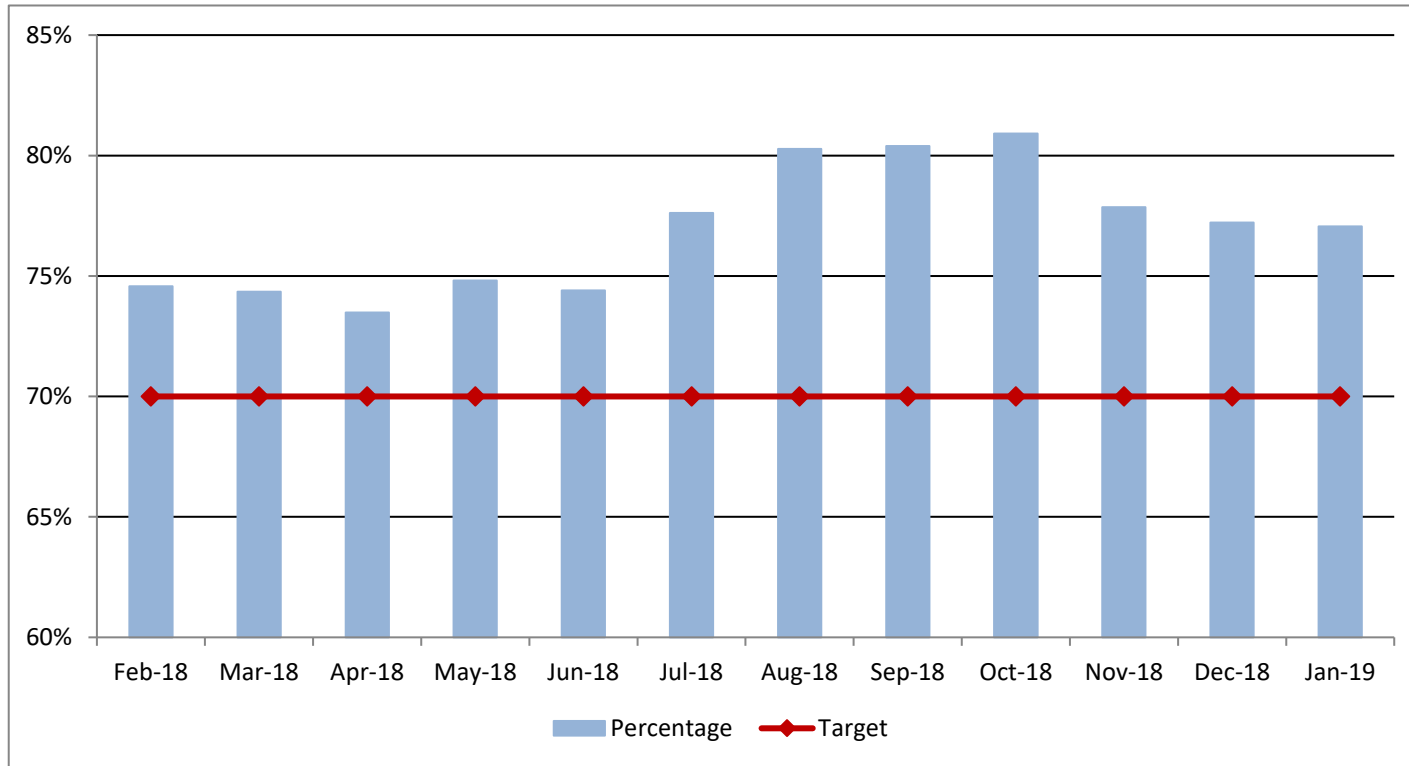
Data Notes
Data Source: OPPD DivMT Report
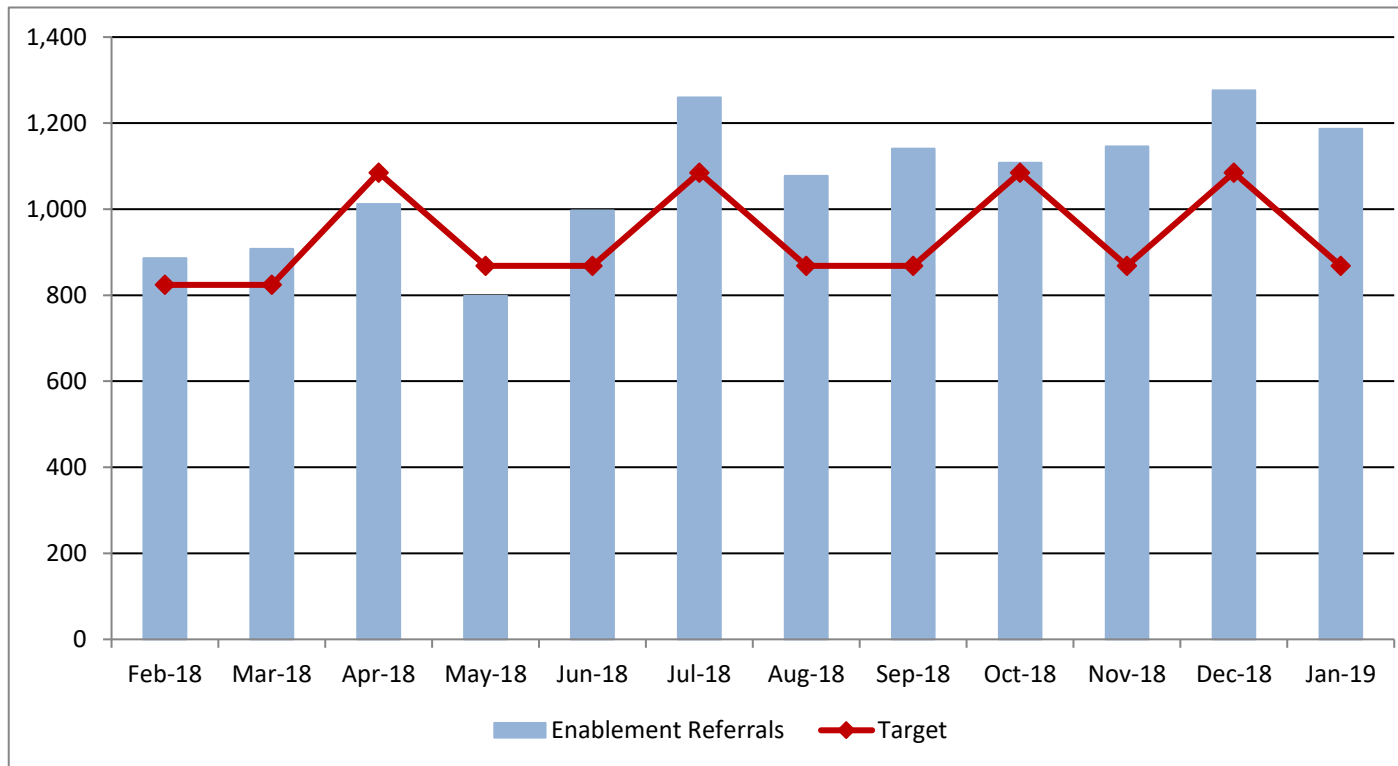
Quarterly Performance Report Indicator

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**70%**	**70%**	**70%**	**70%**	**70%**	**70%**	**70%**	**70%**	**70%**	**70%**	**70%**	**70%**
Percentage	75%	74%	73%	75%	74%	78%	80%	80%	81%	78%	77%	77%
RAG Rating	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**

Commentary
This is the percentage of people who's needs are met at the point of contacting Social Care through information, advice, guidance or small pieces of equipment. A key priority for Adult Social Care is to respond to more people's needs at the point of contact, through better information, advice and guidance, or provision of equipment where appropriate.

3) Referrals to Enablement		GREEN
Cabinet Member	Graham Gibbens	**Director** Anne Tidmarsh
Portfolio	Adult Social Care	**Division** Older People and Physical Disability

Data Notes

Unit of Measure: Number of people who had a referral that led to an Enablement service

Data Source: Enablement Dashboard + Hilton

Quarterly Performance Report Indicator

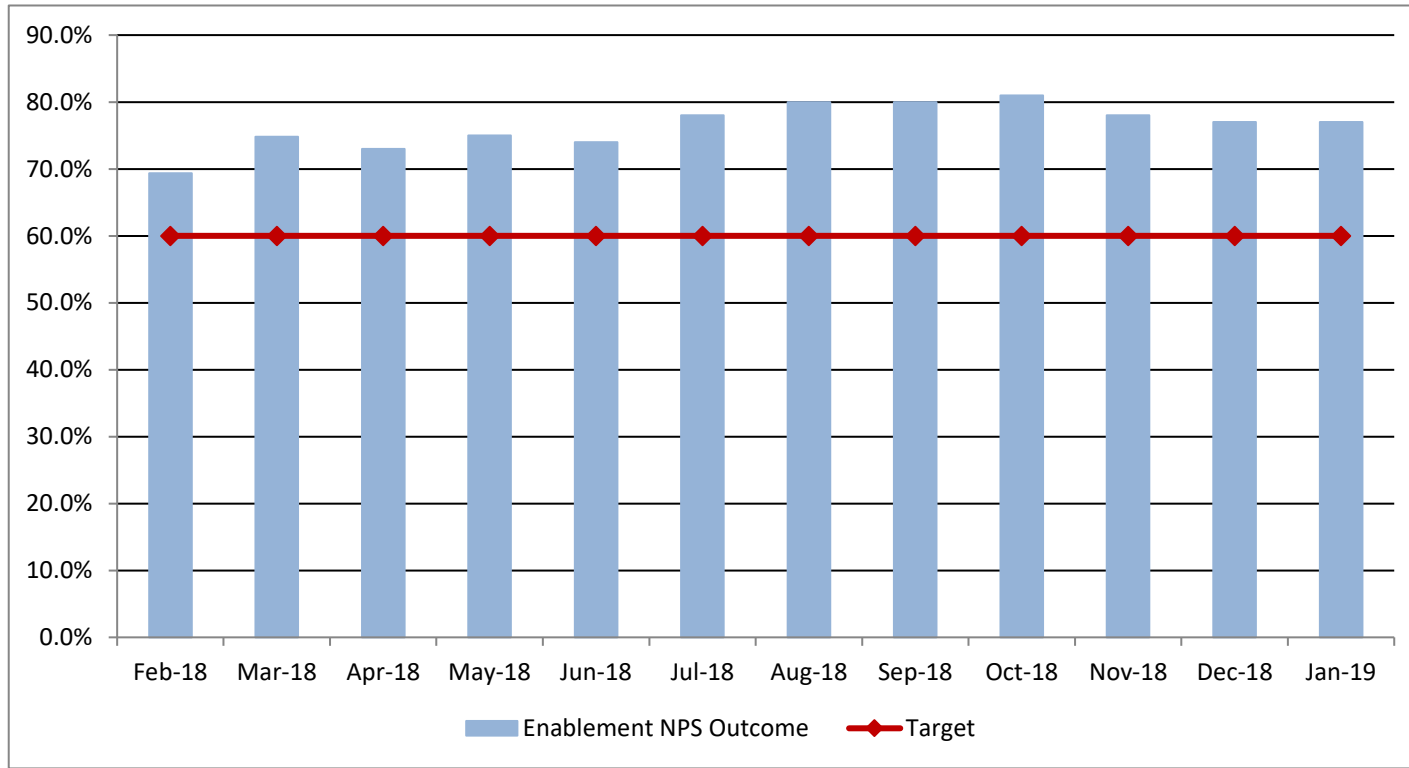|	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**824**	**824**	**1,085**	**868**	**868**	**1,085**	**868**	**868**	**1,085**	**868**	**1,085**	**868**
Enablement Referrals	886	908	1,012	798	997	1,260	1,077	1,141	1,108	1,146	1,276	1,187
RAG Rating	GREEN	GREEN	AMBER	AMBER	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary

This the number of referrals to our enablement service which is a specialist service to enable people to live independently and undertake daily tasks without support and is inclusive of referrals to Hilton from August 2017. The overall picture of people being supported in the full range of enabling services is much more positive. A number of other schemes commissioned by KCC, the NHS and CCGs such as Home First, Hilton's Discharge to Assess and Virgin Care are delivering intermediate care which is enabling people that would have ordinarily have gone through our KEAH service prior to these schemes existence.

4) Clients still independent after Enablement

			GREEN
Cabinet Member	Graham Gibbens	**Director**	Anne Tidmarsh
Portfolio	Adult Social Care	**Division**	Older People and Physical Disability

Data Notes

Unit of Measure: Percentage of people who received an Enablement service who had no public support at the end of their enablement service.

Data Source: Enablement Dashboard

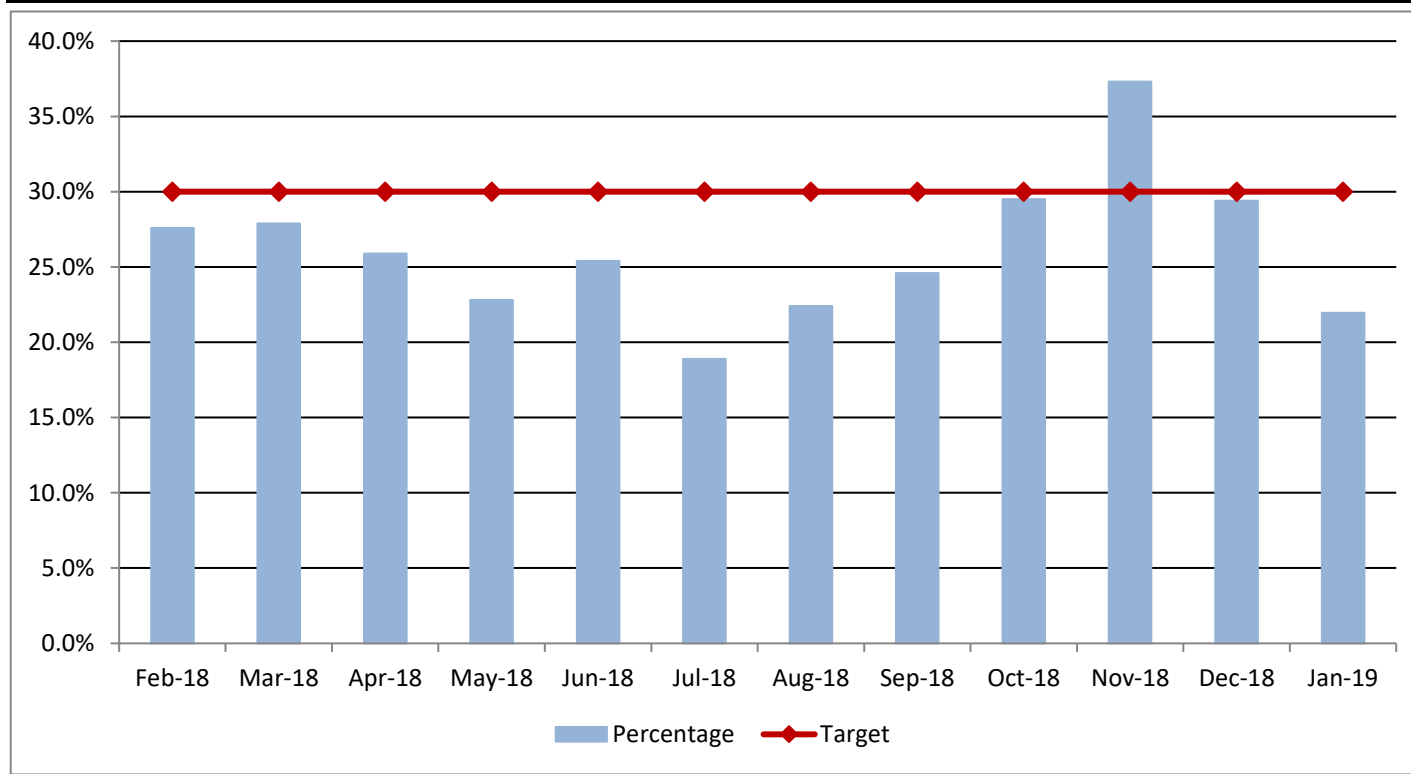**Quarterly Performance Report Indicator**

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**60%**	**60%**	**60%**	**60%**	**60%**	**60%**	**60%**	**60%**	**60%**	**60%**	**60%**	**60%**
Enablement NPS Outcome	69.4%	74.8%	73.0%	75.0%	74.0%	78.0%	80.0%	80.0%	81.0%	78.0%	77.0%	77.0%
RAG Rating	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**	**GREEN**

Commentary

Performance continues to be above target.

5) Delayed Transfers of Care - Social Care Responsibility | GREEN

Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability

Data Notes

This indicator represents the percentage of all delays attributable to Adult Social Care or Jointly with the NHS.
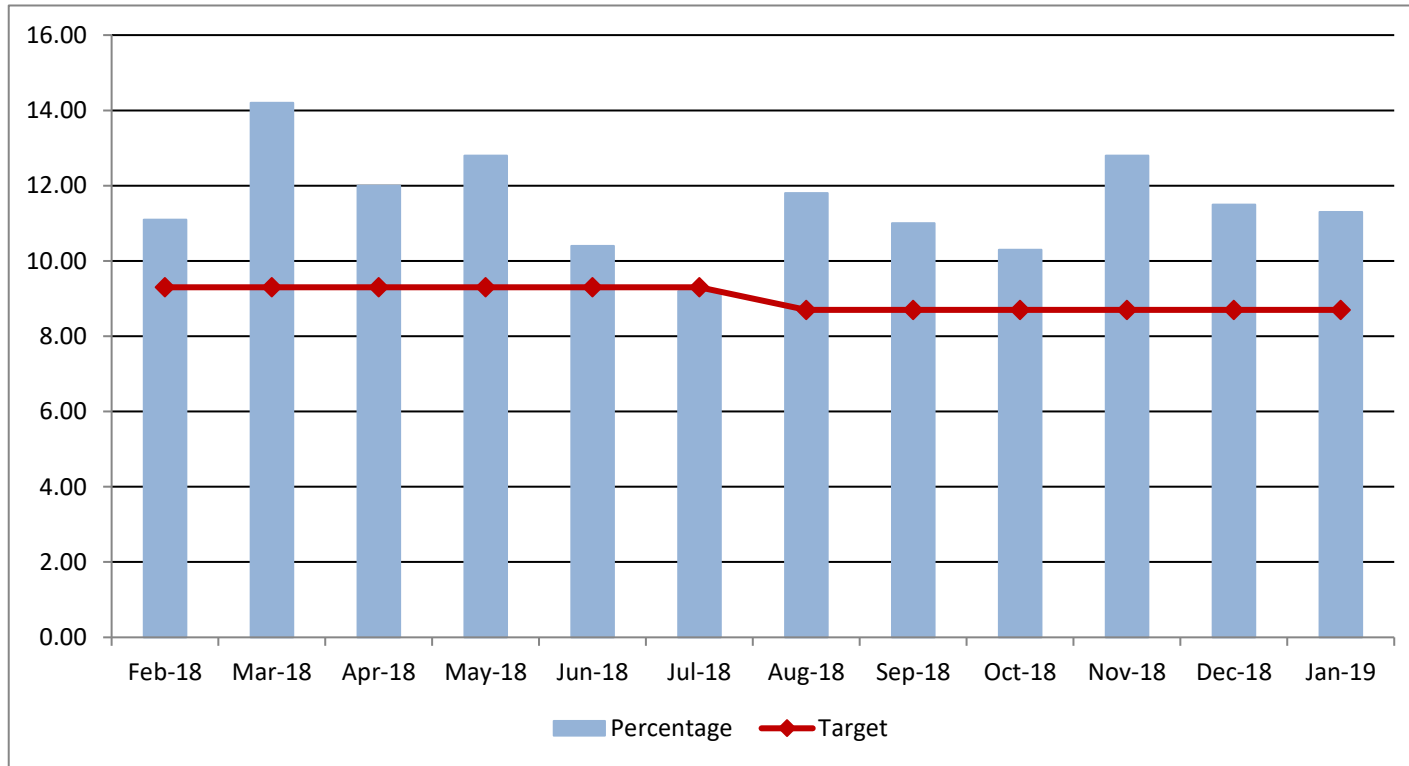
	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%	30%
Percentage	27.6%	27.9%	25.9%	22.8%	25.4%	18.9%	22.4%	24.6%	29.5%	37.3%	29.4%	21.9%
RAG Rating	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	AMBER	GREEN	GREEN

Commentary

This is the proportion of delays to discharge from hospital that are attributable to Adult Social Care or Jointly with the NHS. Delay transfers can be affected by many factors, mainly client choice and health based reasons. Whilst there are ongoing pressures to find social care placements, these have been eased with support such as intermediate care and step down beds. Information relating to delayed transfers of care is collected from health on a monthly basis; since April 2017 in response to an ADASS request the calculation method has been adjusted to capture all bed-day delays during the month. As of December 18, 29.4% of delays are attributable in whole or part to Adult Social Care. For Social Care delayed discharges, the three main reasons were: Completion of assessment, awaiting residential placement and awaiting nursing home placement.

6) Delayed Transfers of Care - Total Delays per 100,000 Population   RED

| Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability

Data Notes

Based on locally collected discharge data. Figures for the latest month do not include Adult MH delays as this data is submitted after publication on the 21st working day of the month.

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**9.3**	**9.3**	**9.3**	**9.3**	**9.3**	**9.3**	**8.7**	**8.7**	**8.7**	**8.7**	**8.7**	**8.7**
Percentage	11.10	14.20	12.00	12.80	10.40	9.20	11.80	11.00	10.30	12.80	11.50	11.30
RAG Rating	RED	RED	RED	RED	RED	GREEN	RED	RED	RED	RED	RED	RED

Commentary

The ratio of patients with a delayed discharge (including all responsibilities for the delay) has been consistently above the target of 8.7 delayed discharges per 100,000 of population. The key pressure areas for NHS delays are within Kent and Canterbury Hospital [25.3% of all Kent delays], KMPT [13.6% of all Kent delays], Queen Elizabeth the Queen Mother Hospital [10.6% of all Kent delays].

7) Admissions to permanent residential or nursing care for people aged 65+ — GREEN

Cabinet Member	Graham Gibbens	**Director**	Anne Tidmarsh
Portfolio	Adult Social Care	**Division**	Older People and Physical Disability
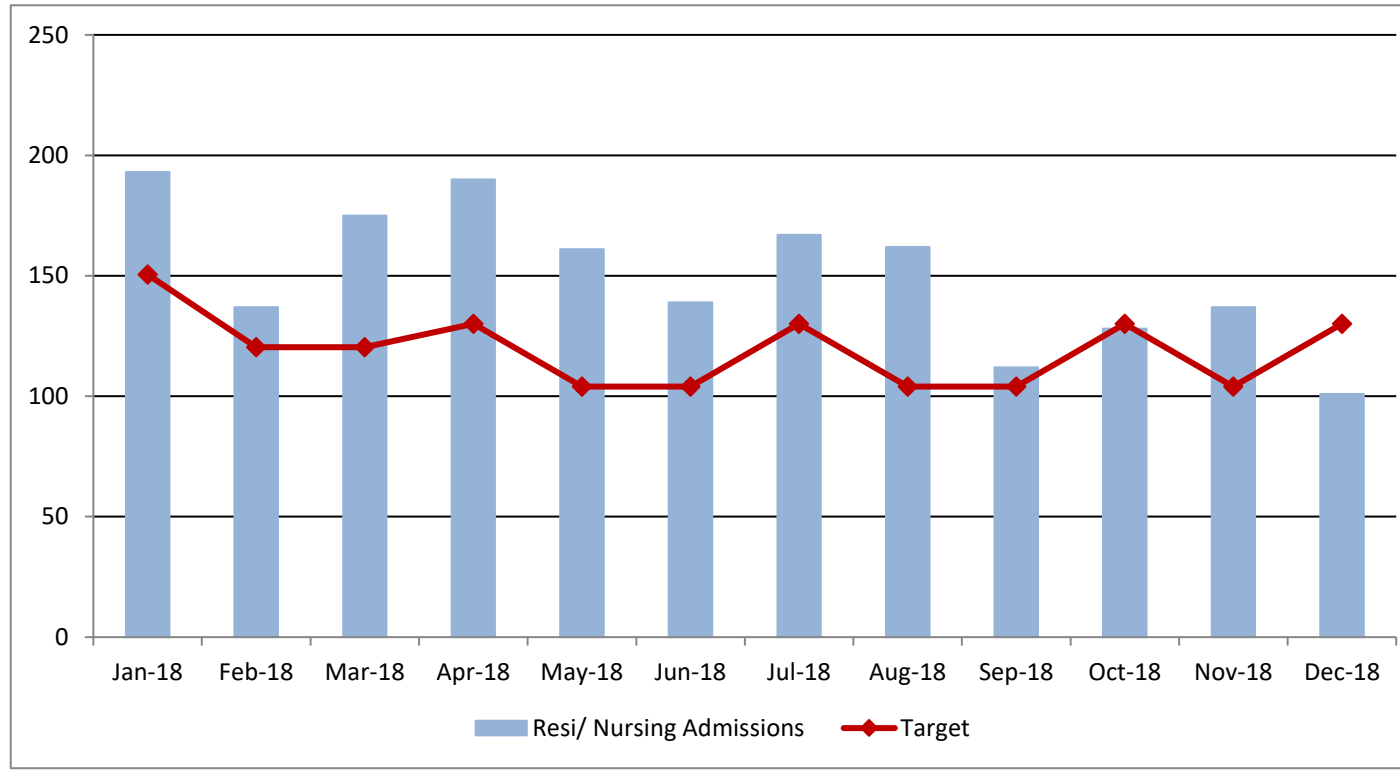
Data Notes

Unit of Measure: Older people placed into Permanent Residential and Nursing Care per month, provided a month in arrears to allow for late input.
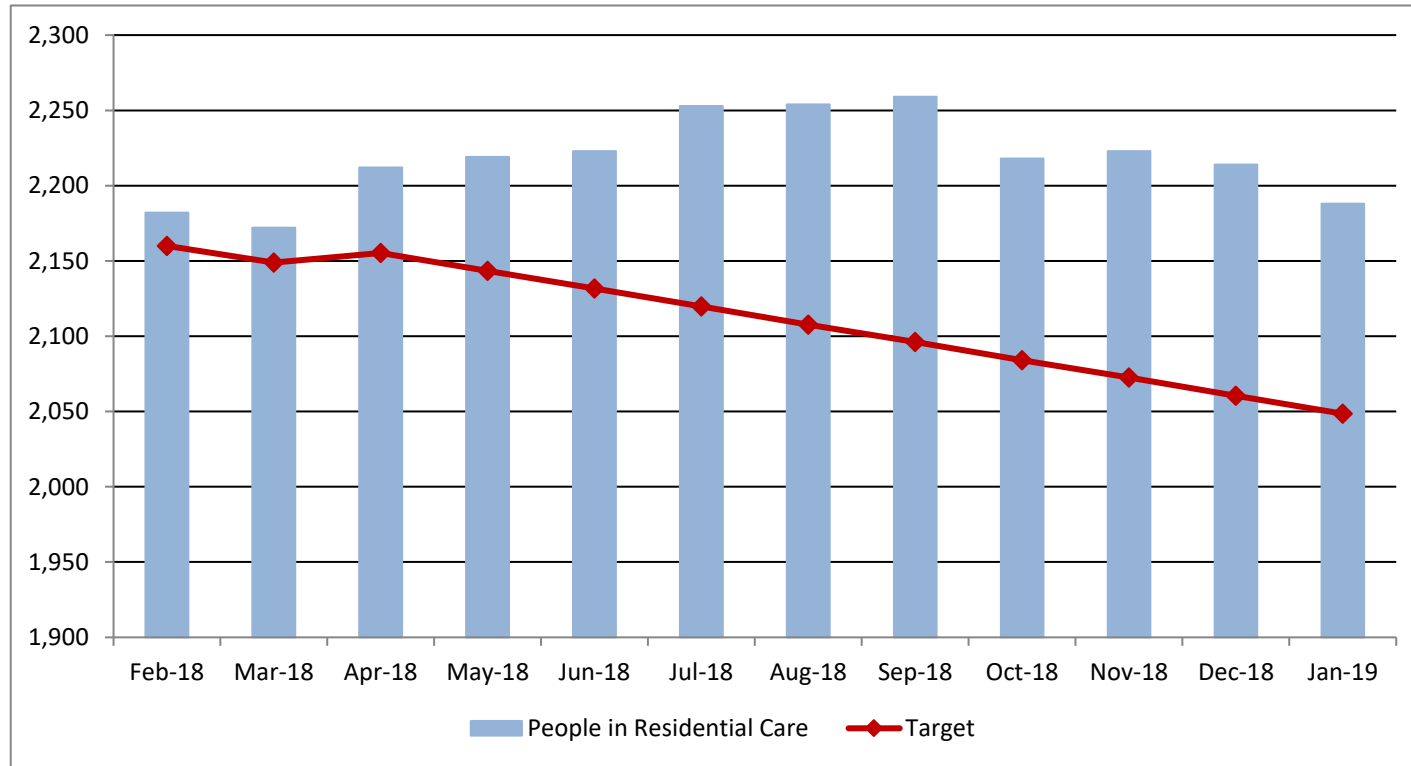
Data Source: OPPD SMT Report

	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Target	**151**	**120**	**120**	**130**	**104**	**104**	**130**	**104**	**104**	**130**	**104**	**130**
Resi/ Nursing Admissions	193	137	175	190	161	139	167	162	112	128	137	101
RAG Rating	RED	RED	RED	RED	RED	RED	RED	RED	AMBER	GREEN	RED	GREEN

Commentary

This is the number of older people newly placed in a permanent residential/ nursing care home. Please note that figures for the most recent month are likely to increase due to legitimate delays in inputting whilst placement and funding arrangements are agreed. Reducing admissions to permanent residential or nursing care is a clear objective for the Directorate. Many admissions are linked to hospital discharges,(and our success in maanging hospital delays will impact on admissions), specific circumstances or health conditions, breakdown in carer support, falls, incontinence and dementia. Admissions are examined to understand exactly why they have happened on a monthly basis. The objectives of the modernisation programme will be to ensure that the right services are in place to ensure that people can self manage with these conditions, and ensure that a falls prevention strategy and support is in place to reduce the need for admission. In the meantime, there are clear targets set for the teams which are monitored on a bi-weekly basis.

8) Number of people aged 65+ in permanent residential care (AS01) — AMBER

| Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability

Data Notes

Unit of Measure: End of month snapshot of the number of people aged 65+ in permanent residential care

Data Source: OPPD SMT Report

Quarterly Performance Report Indicator

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**2,160**	**2,149**	**2,155**	**2,143**	**2,132**	**2,120**	**2,108**	**2,096**	**2,084**	**2,073**	**2,061**	**2,049**
People in Residential Care	2,182	2,172	2,212	2,219	2,223	2,253	2,254	2,259	2,218	2,223	2,214	2,188
RAG Rating	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER

Commentary

This is the number of people in permanent residential care at the end of the month. The number of people aged 65+ in permanent residential care has declined by 6 people in the past 12 months (0.3% decrease). Currently there are 139 less clients than the 2018-19 January target. There is an end of year target of 2,026 people or fewer to be in permanent residential care by 31st March 2019.

9) Number of people aged 65+ in permanent nursing care (AS02) — AMBER

Cabinet Member	Graham Gibbens	Director	Anne Tidmarsh
Portfolio	Adult Social Care	Division	Older People and Physical Disability
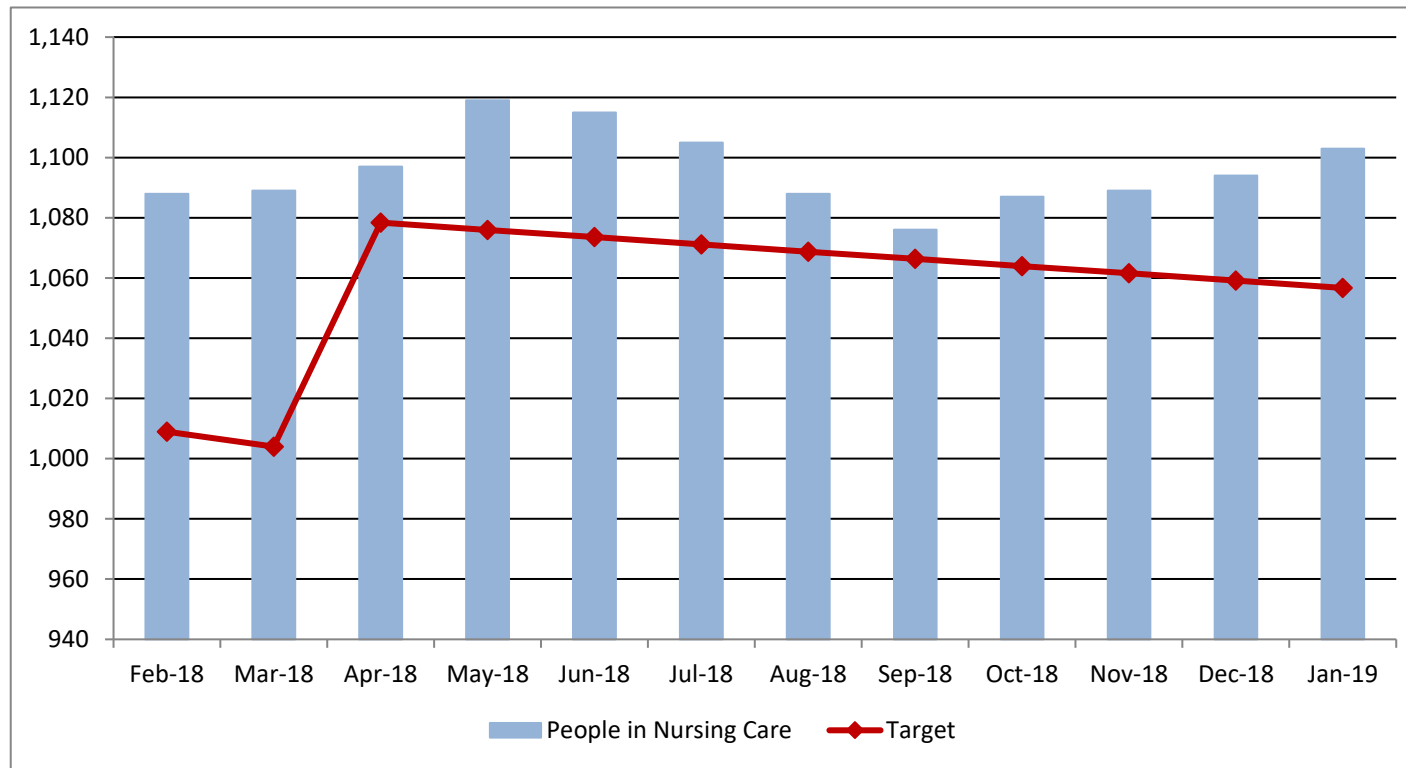
Data Notes

Unit of Measure: End of month snapshot of the number of people aged 65+ in permanent nursing care

Data Source: OPPD SMT Report
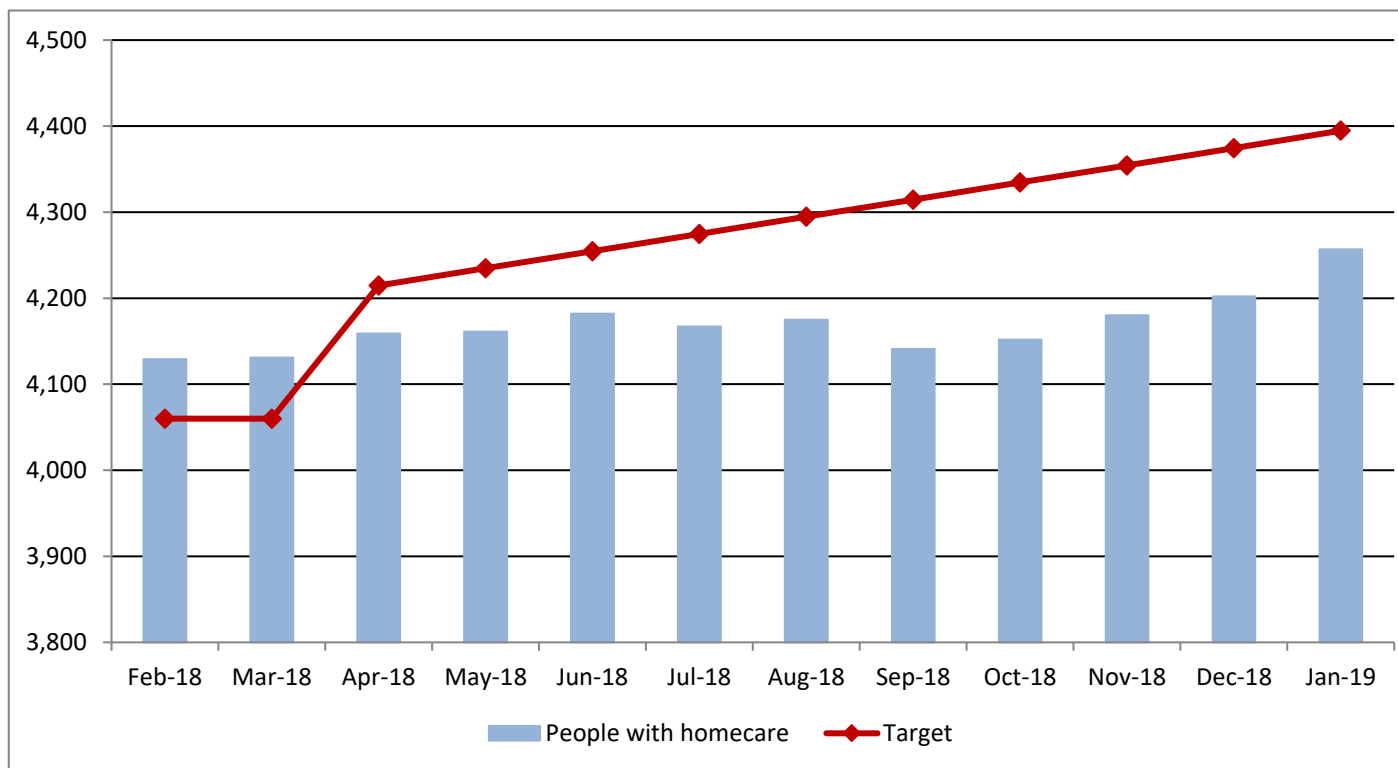
Quarterly Performance Report Indicator

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	1,009	1,004	1,078	1,076	1,074	1,071	1,069	1,066	1,064	1,062	1,059	1,057
People in Nursing Care	1,088	1,089	1,097	1,119	1,115	1,105	1,088	1,076	1,087	1,089	1,094	1,103
RAG Rating	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER

Commentary

This is the number of people in permanent nursing care at the end of the month. The number of people aged 65+ in permanent Nursing Care has declined by 15 people in the past 12 months (1.4% decrease). Currently there are 46 less clients than the 2018-19 January target. There is a target of 1,052 people or fewer in Nursing care by 31 March 2019.

10) Number of people receiving homecare (AS03)			GREEN
Cabinet Member	Graham Gibbens	**Director**	Anne Tidmarsh
Portfolio	Adult Social Care	**Division**	Older People and Physical Disability

Data Notes

Unit of Measure: End of month snapshot of the number of people receiving homecare

Data Source: OPPD SMT Report

Quarterly Performance Report Indicator

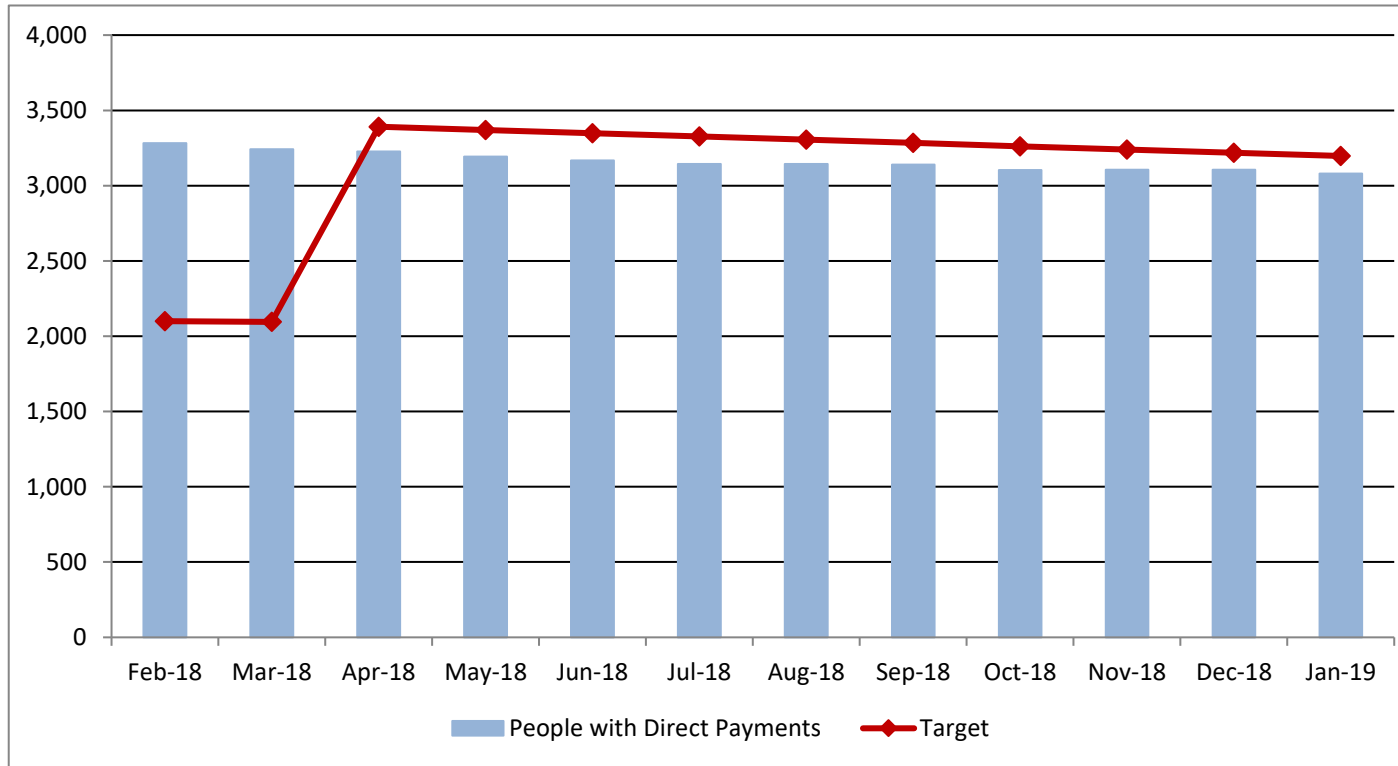|	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**4,060**	**4,060**	**4,215**	**4,235**	**4,255**	**4,275**	**4,295**	**4,315**	**4,335**	**4,354**	**4,375**	**4,395**
People with homecare	4,129	4,131	4,159	4,161	4,182	4,167	4,175	4,141	4,152	4,180	4,202	4,257
RAG Rating	AMBER	AMBER	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary

This is the total number of people receiving homecare which has been increasing steadily over the last 12 months (3.1% increase), with an additional 128 people in receipt of Homecare. Homecare is largely delivered to people over the age of 65, with 3,562 people aged 65+ receiving services at the end of January and 695 people aged 18-64 in receipt of a homecare service.

The average hours per older person per week remains slightly above the 2018-19 target of 10 hours or less per person at 10.06 average hours per person. The average hours per Physically Disabled adult aged 18-64 per week remains below the 2018-19 target of 11 hours or less per person at 10.48 average hours per person.

11) Number of people receiving direct payments

GREEN

| Cabinet Member	Graham Gibbens	**Director**	Anne Tidmarsh / Penny Southern
Portfolio	Adult Social Care	**Division**	OPPD / DCLDMH

Data Notes

Unit of Measure: End of month snapshot of the number of people receiving direct payments

Data Source: OPPD/LDMH SMT Report

Quarterly Performance Report Indicator

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**2,099**	**2,095**	**3,392**	**3,370**	**3,348**	**3,327**	**3,305**	**3,284**	**3,262**	**3,241**	**3,219**	**3,197**
People with Direct Payments	3,282	3,243	3,228	3,194	3,168	3,145	3,144	3,140	3,104	3,106	3,105	3,081
RAG Rating	RED	RED	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN	GREEN

Commentary

This the total number of people who have a direct payment and purchase their own care.

12) Number of people with a learning disability in residential/nursing care (AS04) | AMBER

Cabinet Member	Graham Gibbens	**Director**	Penny Southern
Portfolio	Adult Social Care	**Division**	Learning Disability
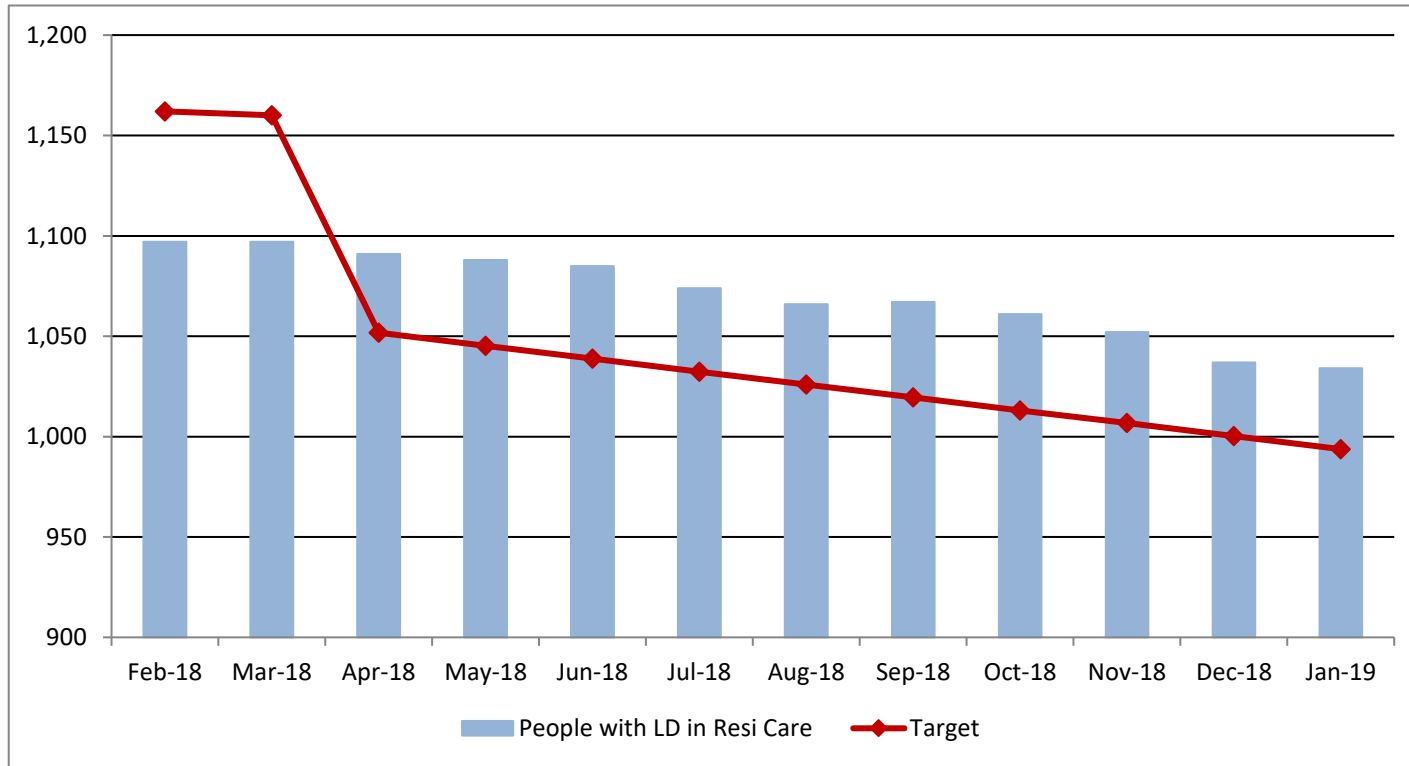
Data Notes

Unit of Measure: Number of people with a learning disability in permanent residential or nursing care as at month end.
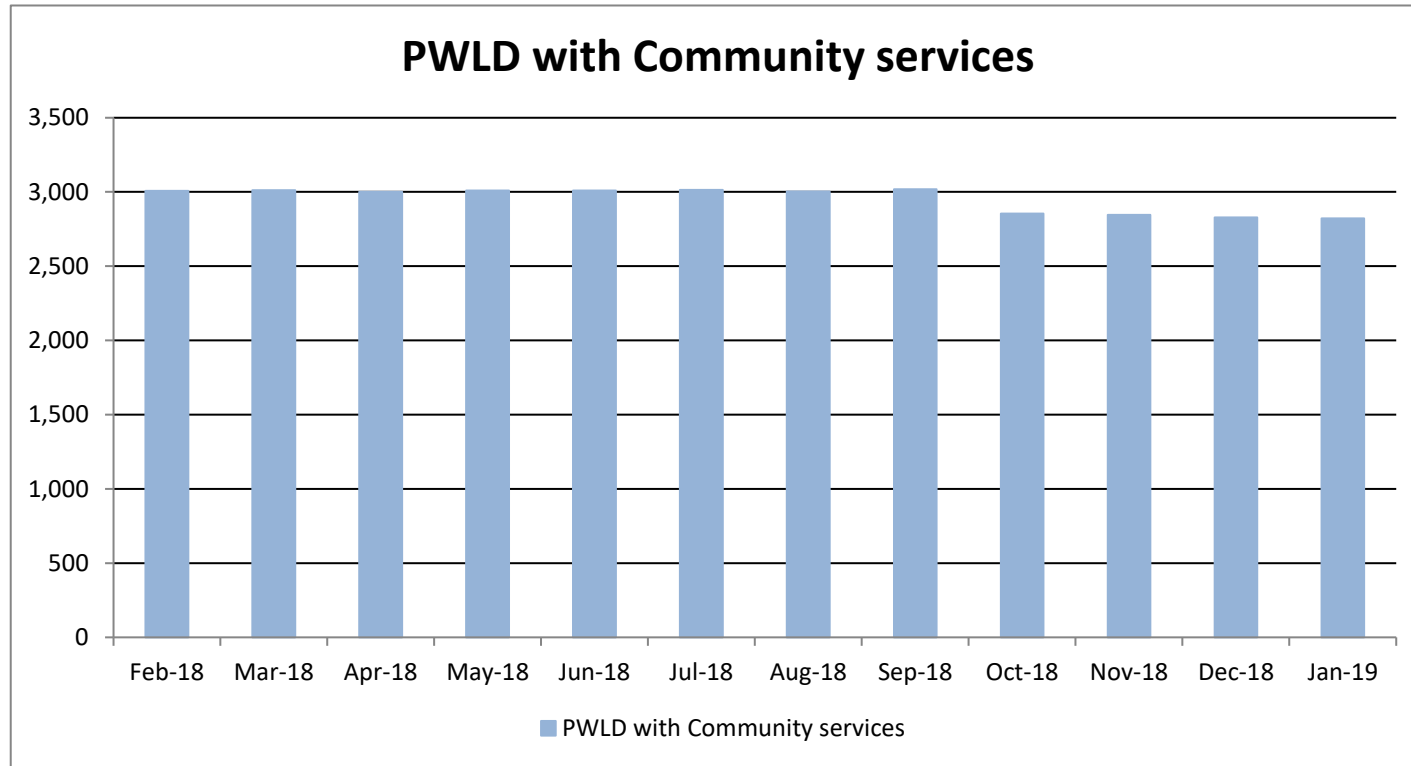
Data Source: LD DivMT Report

Quarterly Performance Report Indicator

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**1,162**	**1,160**	**1,052**	**1,045**	**1,039**	**1,032**	**1,026**	**1,020**	**1,013**	**1,007**	**1,000**	**994**
People with LD in Resi Care	1,097	1,097	1,091	1,088	1,085	1,074	1,066	1,067	1,061	1,052	1,037	1,034
RAG Rating	GREEN	GREEN	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER

Commentary

This is the number of people with a learning disability in permanent residential or nursing care. It is a clear objective of the Directorate to ensure that as many people with a learning disability live as independently as possible. All residential placements have now been examined as a part of *Your Life, Your Home* to ensure that where possible, there will be a choice available for people to be supported through supported accommodation, shared lives and other innovative support packages which enable people to maintain their independence. These figures are amalgamated from both SWIFT (adult client system) and LPS (Lifespan Pathway Service system for 16-25 but only for those aged 18-25).

13) Number of people with a learning disability receiving a community service		N/A	
Cabinet Member	Graham Gibbens	**Director**	Penny Southern
Portfolio	Adult Social Care	**Division**	Learning Disability

PWLD with Community services

Data Notes

Unit of Measure: Number of people with a learning disability receiving a non-residential service
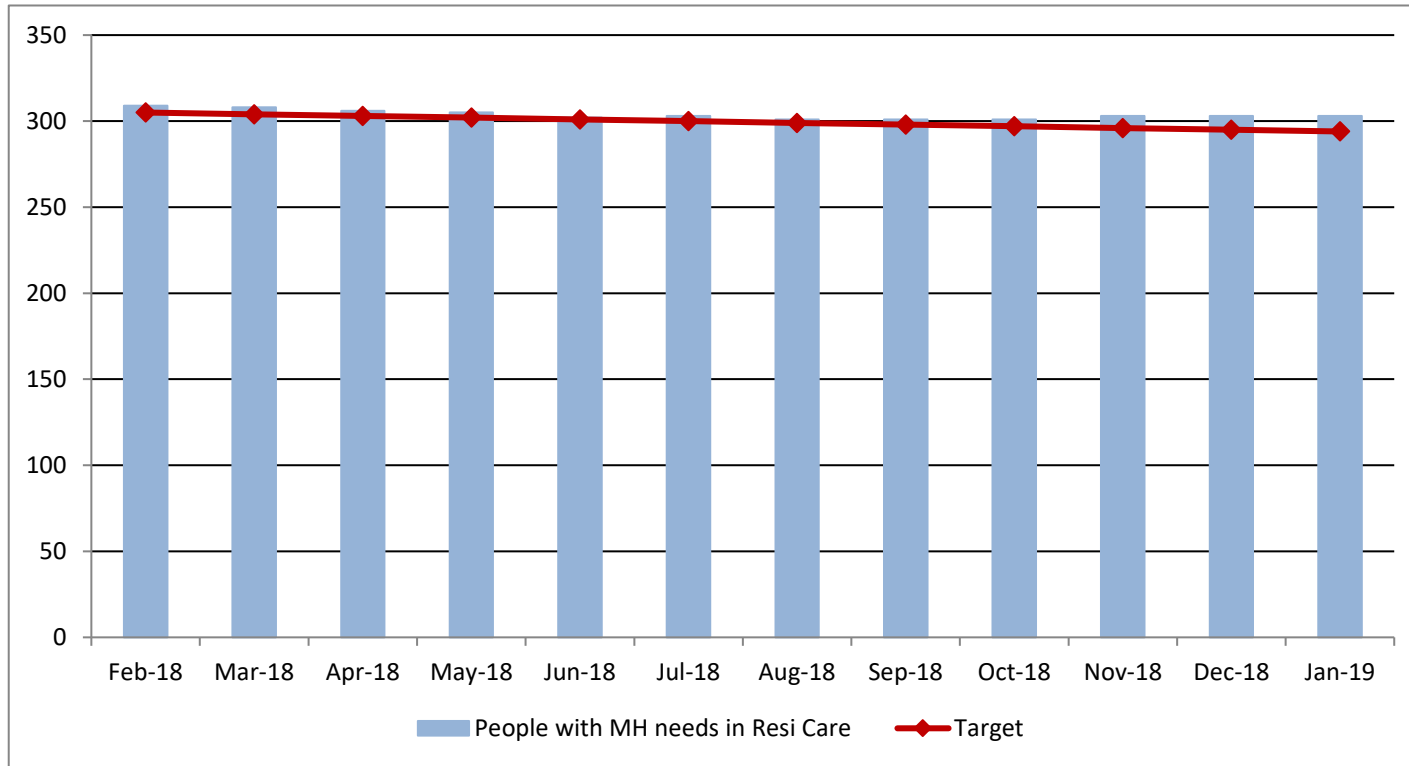
Data Source: LD DivMT Report

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
PWLD with Community services	3,008	3,011	3,000	3,009	3,009	3,014	3,003	3,018	2,855	2,845	2,829	2,822

Commentary

This is the number of people with a learning disability that are supported in the community. The net number of people with a learning disability receiving a community service (i.e. any LD clients in receipt of a support package not including residential services) remains stable and is gradually increasing, with the success of Your Life Your Home contributing to this increase. These figures are amalgamated from both SWIFT (adult client system) and LPS (Lifespan Pathway Service system for 16-25 but only for those aged 18-25).

14) Number of people with mental health needs in residential/nursing care (AS04) — AMBER

Cabinet Member	Graham Gibbens	Director	Penny Southern
Portfolio	Adult Social Care	Division	Mental Health

Data Notes

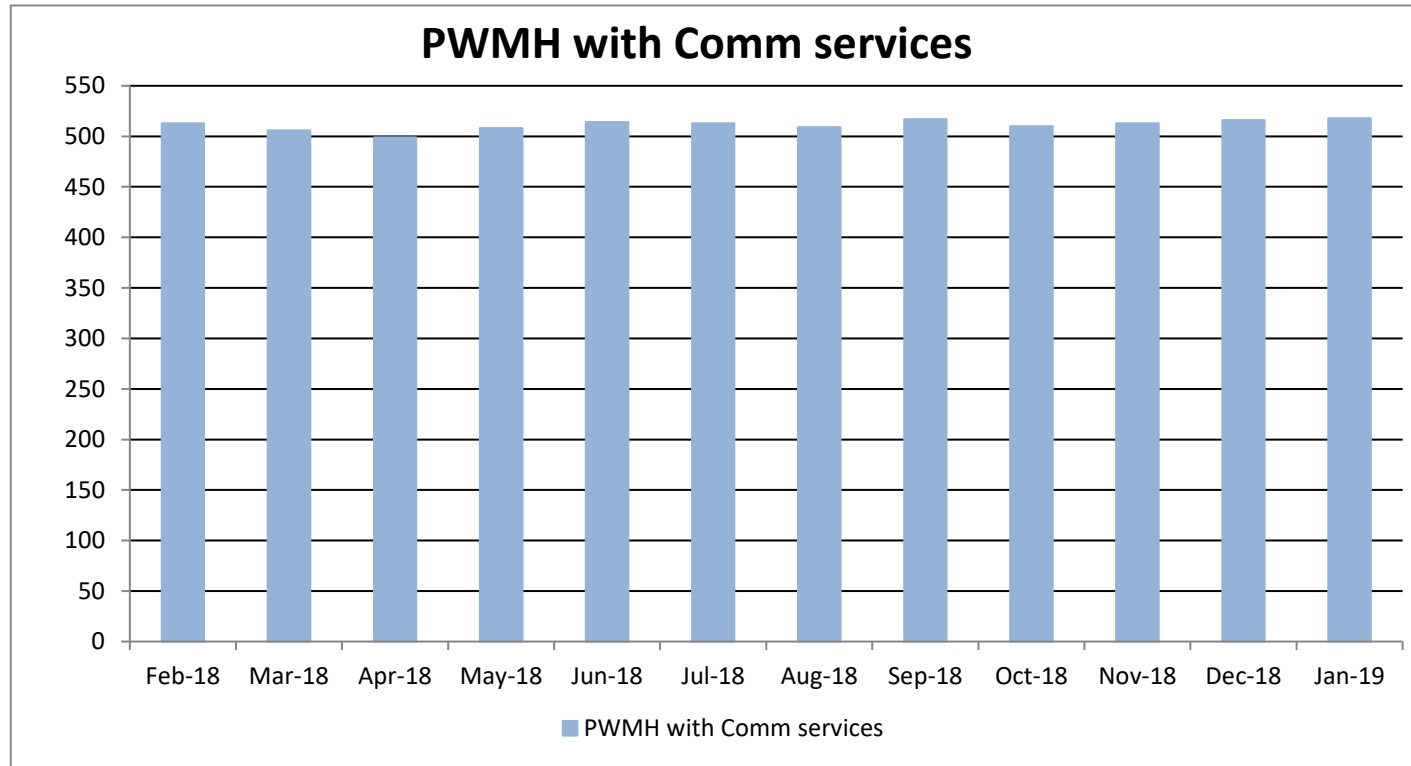Unit of Measure: Number of people with mental health needs in permanent residential or nursing care as at month end.

Data Source: MH DivMT Report

Quarterly Performance Report Indicator

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**305**	**304**	**303**	**302**	**301**	**300**	**299**	**298**	**297**	**296**	**295**	**294**
People with MH needs in Resi	309	308	306	305	302	303	301	301	301	303	303	303
RAG Rating	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER	AMBER

Commentary

This is the number of people with mental health needs in permanent residential or nursing care. It is a clear objective of the Directorate to ensure that as many people with mental health needs live as independently as possible.

| 15) Number of people with mental health needs receiving a community service		N/A	
Cabinet Member	Graham Gibbens	**Director**	Penny Southern
Portfolio	Adult Social Care	**Division**	Mental Health

PWMH with Comm services

Data Notes
Unit of Measure: Number of people with mental health needs receiving a non-residential service

Data Source: MH DivMT Report

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
PWMH with Comm services	513	506	499	508	514	513	509	517	510	513	516	518

Commentary
This is the number of people with mental health needs that are supported in the community. The net number of people receiving a community service (i.e. any MH clients in receipt of a support package not including residential services) remains stable and is gradually decreasing.

16) Safeguarding Indicators			N/A	
Cabinet Member	Graham Gibbens		**Director**	Penny Southern
Portfolio	Adult Social Care		**Division**	OPPD DCALDMH
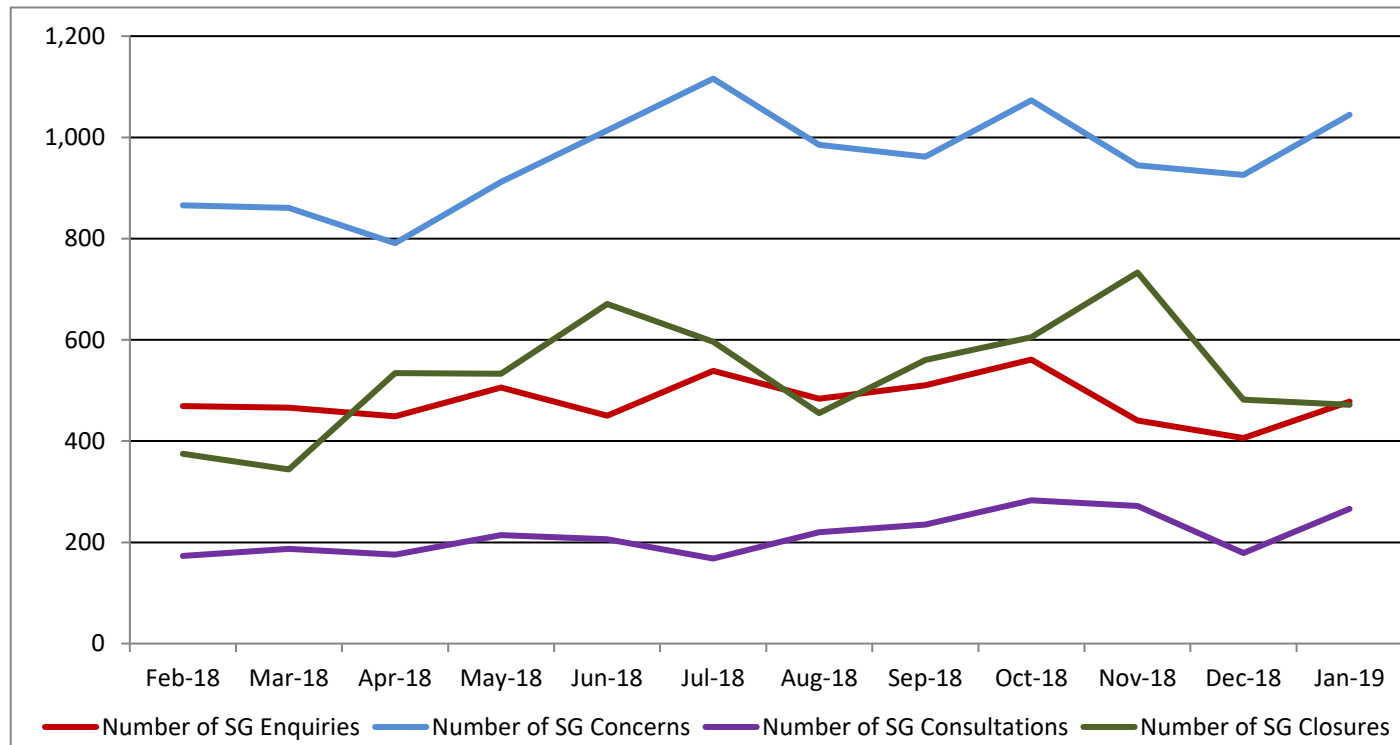
Data Notes

Unit of Measure: Number of Safeguarding Concerns, Enquiries, Consultations and closed cases in the calendar month.

Data Source: Safeguarding Report

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Number of SG Concerns	866	861	791	912	1,014	1,116	985	962	1,073	945	926	1,045
Number of SG Enquiries	469	466	449	506	450	539	484	510	561	441	406	478
Number of SG Consultations	173	187	176	214	206	168	220	235	283	272	179	266
Number of SG Closures	375	344	534	533	671	596	455	560	605	733	482	472

Commentary

The number of Safeguarding Concerns continues to increase with a 20.7% increase. However, the number of Safeguarding Enquiries initiated has stabilised at 1.9% increase. This underlines a deteriorating conversion rate (i.e. the number of Concerns converting to Enquiries; this is in spite of improving SG Consultation recording). Safeguarding closures are being boosted by efforts to resolve closure backlogs.

17) Number of DoLS applications | AMBER

Cabinet Member	Graham Gibbens	**Director**	Penny Southern
Portfolio	Adult Social Care	**Division**	OPPD DCALDMH
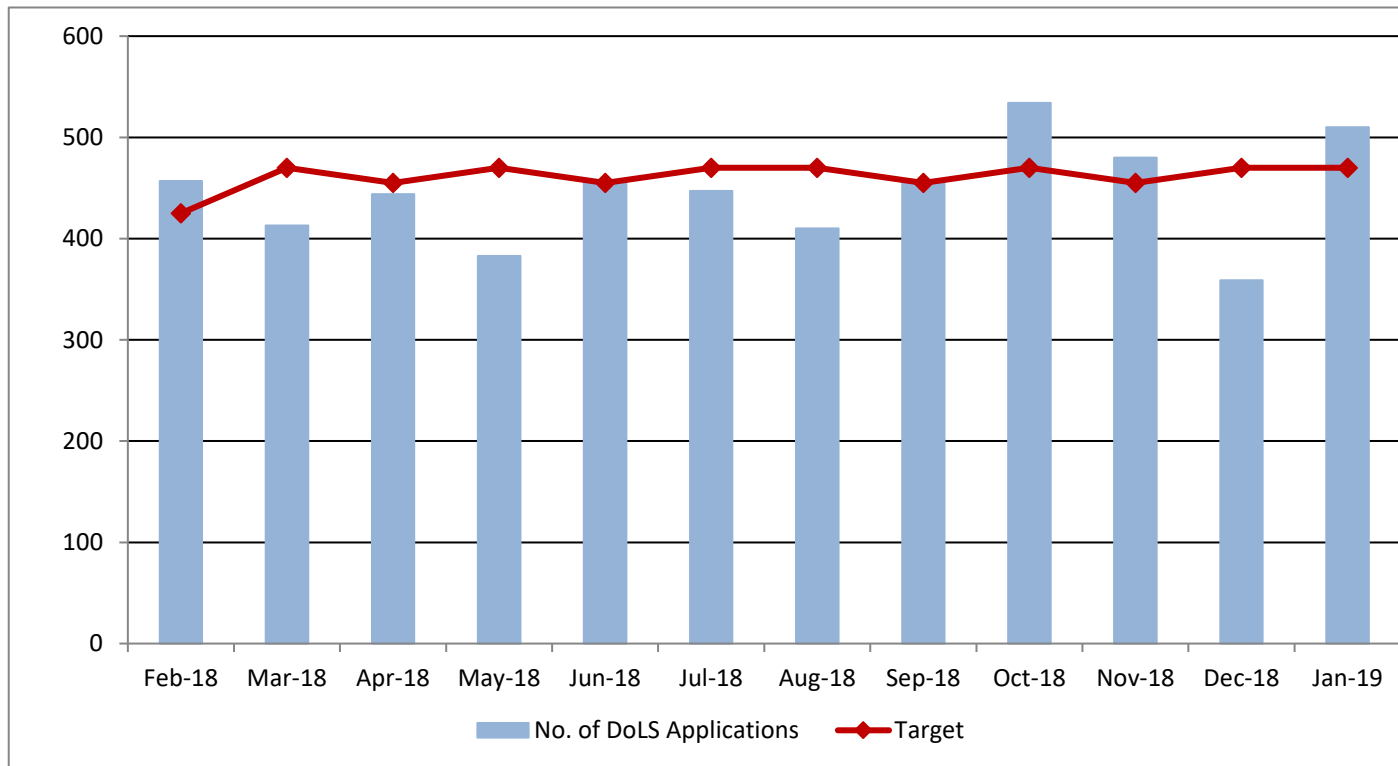
Data Notes
Number of Contacts received in the calendar month with a contact reason type of *DoLS - Assessment Request*

	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19
Target	**425**	**470**	**455**	**470**	**455**	**470**	**470**	**455**	**470**	**455**	**470**	**470**
No. of DoLS Applications	457	413	444	383	458	447	410	456	534	480	359	510
RAG Rating	AMBER	GREEN	GREEN	GREEN	AMBER	GREEN	GREEN	AMBER	RED	AMBER	GREEN	AMBER

Commentary
The number of requested DoLS applications has remained fairly stable, averaging 446 over the past 12 months.